



DUCTED VACUUM TROUBLE SHOOTING CHECKLIST
PLEASE READ CAREFULLY

We suggest you attach this information to your vacuum unit for future reference. This checklist is specifically aimed at Valet Filter Bag systems but also applies to most other filter bag models.

The Valet central vacuum is a very low maintenance system, and is designed to give you years of trouble free vacuuming.

However there are a number of simple steps to ensure your vacuum performs for you every time you use it.

The bag system comes with a large disposable bag which should be checked every 6 months on average, but that does depend on the size of your home.

The following is a list of simple checks if problems do occur.

1. **The motor is going, but you have nil or low suction:**

- Check that the bag is not full – if so replace. **Do not attempt to empty and reuse!**
- Check that the lid is on correctly
- Ensure the plastic blanking plug (grey plug) is installed in the hole opposite pipe inlet at the top of the unit
- Remove bag, remove baffle plate under bag, and ensure the gauze filter is free from any dust and lint in the base of the motor unit, then reinstall bag & baffle plate ensuring baffle plate is reinstalled flat side up
- Check that the hose, wand and vacuum head/brush are not blocked – including the automatic kitchen vacpan (if you have one installed)
- Check that all vacuum inlets are closed except the one you are currently using
- Check that the bag adaptor (the fitting on the pipe inside the bin that the bag connects to) has not fallen into the bag or is missing – if so replace
- Check the pipes in the ceiling or under the house to ensure none of them have been knocked apart (this can happen when maintenance or other work is being carried out)

2. **The motor is not working at all**

- Check that power point is turned on and working
- Check that the plug at the power point has not fallen out
- Check that power supply box has not tripped
- Check that the control wires are connected to vacuum machine (usually on the side at the base of the unit)
- Check that the hose is inserted correctly into the inlet (with the metal band connecting to the 2 brass contact points in the inlet). – in most modern inlets
- Check if you have a switch handle hose, that the hose is aligned correctly in the inlet

IF ALL THAT FAILS PLEASE CONTACT OUR OFFICE IN MITCHELL ON
02-6241 4988